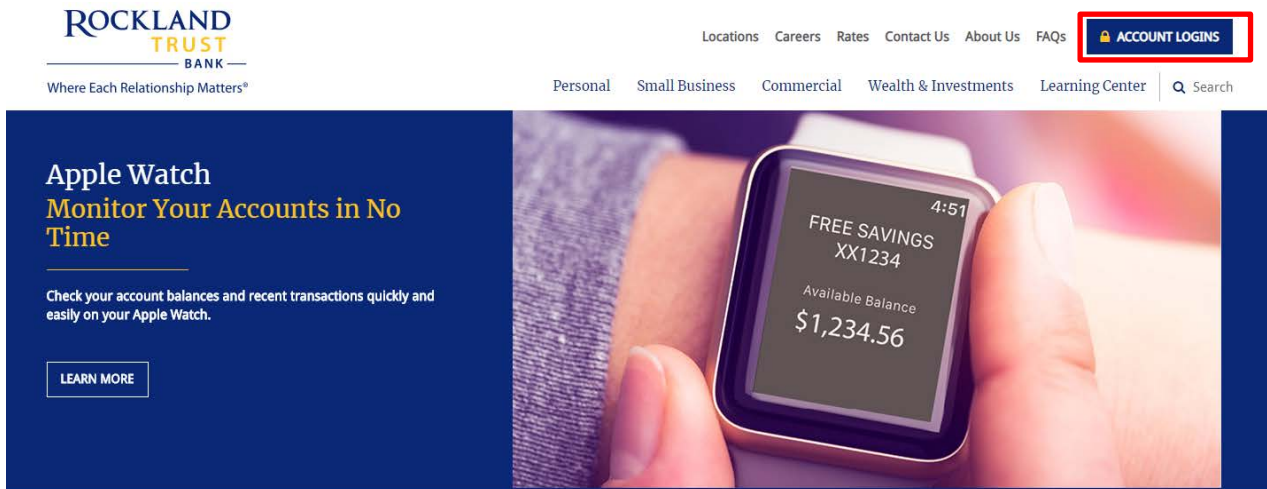


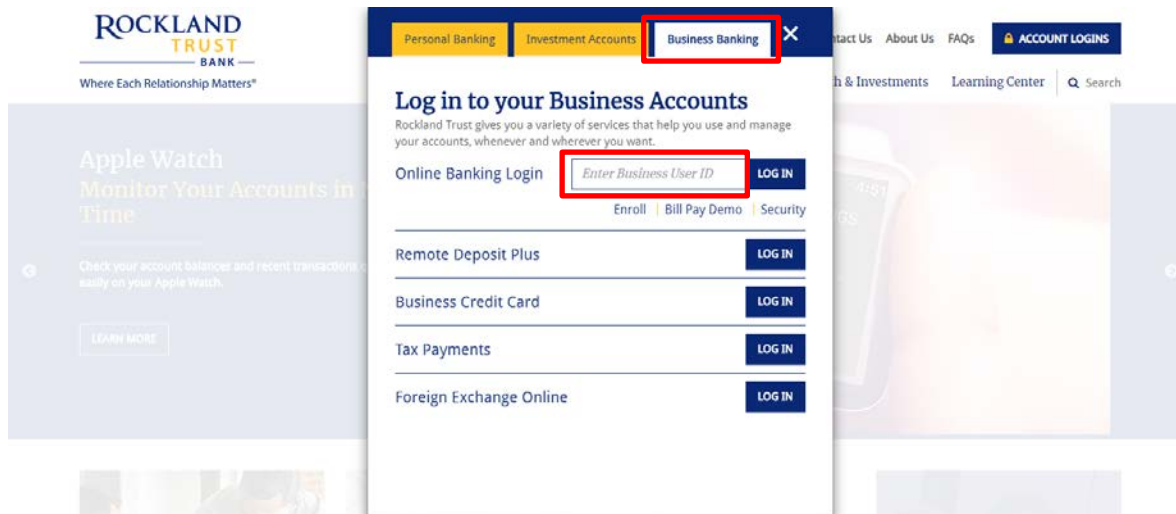
Login Process & Device Registration

Login Process

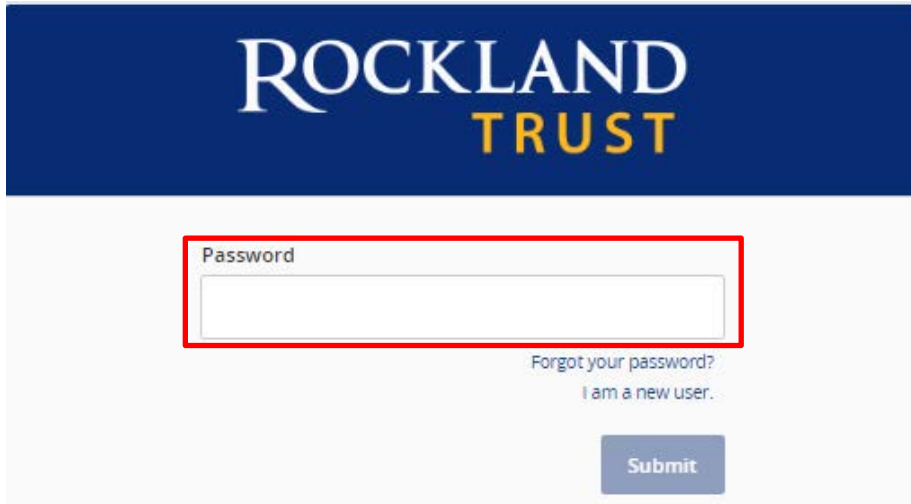
1. Click on Account Logins.



2. Enter your User ID in the box that is located in the top right hand corner of the screen and click on the 'Log In' button.

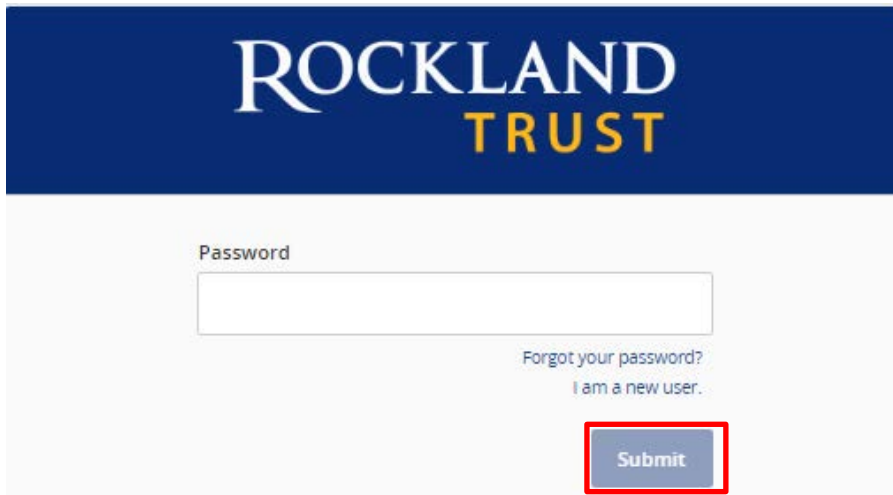


3. Enter your existing password in the box.



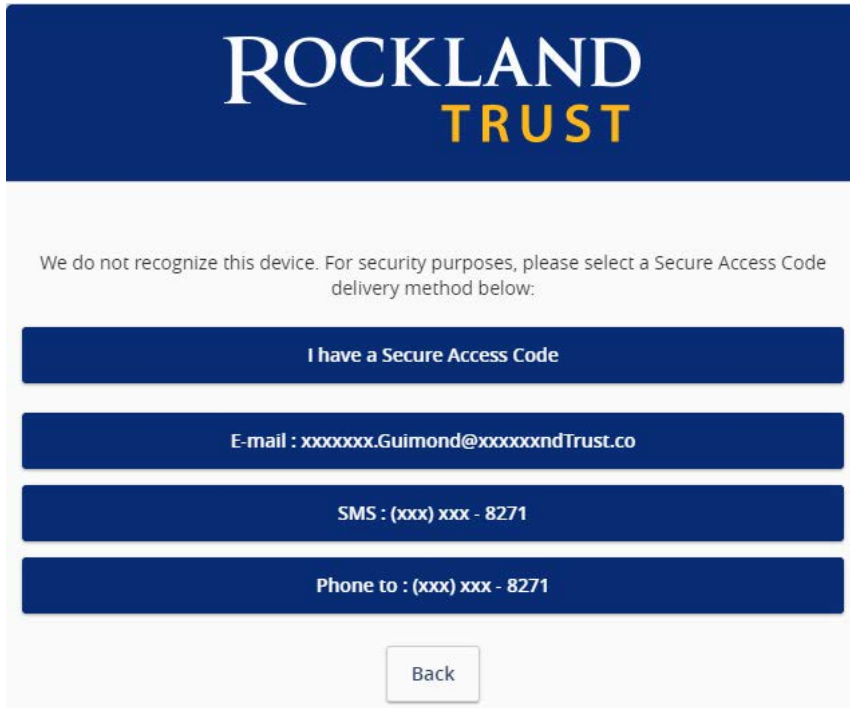
The image shows the Rockland Trust login page. At the top is a dark blue header with the "ROCKLAND TRUST" logo in white and yellow. Below the header is a light gray form area. It contains a "Password" label above a white text input field. The input field is highlighted with a red border. To the right of the input field are two links: "Forgot your password?" and "I am a new user.". At the bottom right of the form is a blue "Submit" button.

4. Click on the 'Submit' button



This image is identical to the previous one, showing the Rockland Trust login page. However, in this version, the "Submit" button at the bottom right is highlighted with a red border, indicating the next step in the process.

5. Select the location where you would like to have a Secure Access Code delivered.



ROCKLAND TRUST

We do not recognize this device. For security purposes, please select a Secure Access Code delivery method below:

I have a Secure Access Code

E-mail : xxxxxxx.Guimond@xxxxxxxxndTrust.co

SMS : (xxx) xxx - 8271

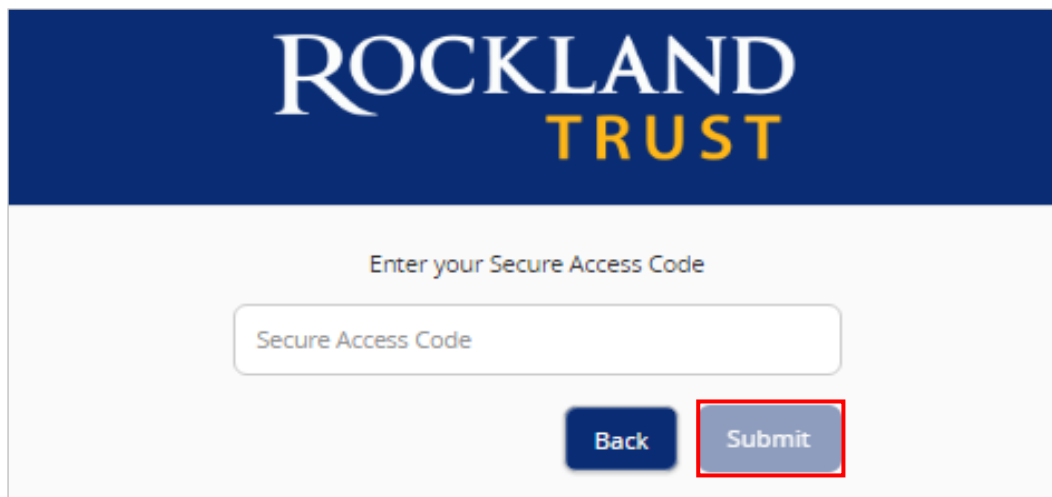
Phone to : (xxx) xxx - 8271

Back

6. Enter the Secure Access Code in the box once it has been received.

Note: Secure Access Codes are only valid for 15 minutes.

- a. Click the 'Submit' button.



ROCKLAND TRUST

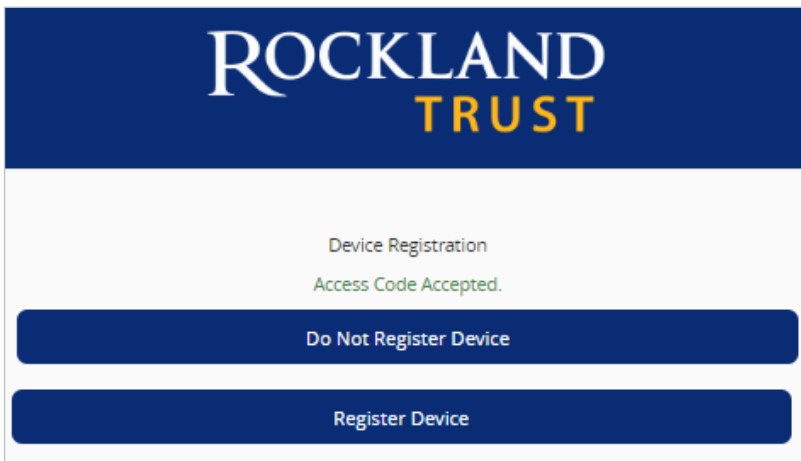
Enter your Secure Access Code

Secure Access Code

Back **Submit**

- b. Select the appropriate registration option.

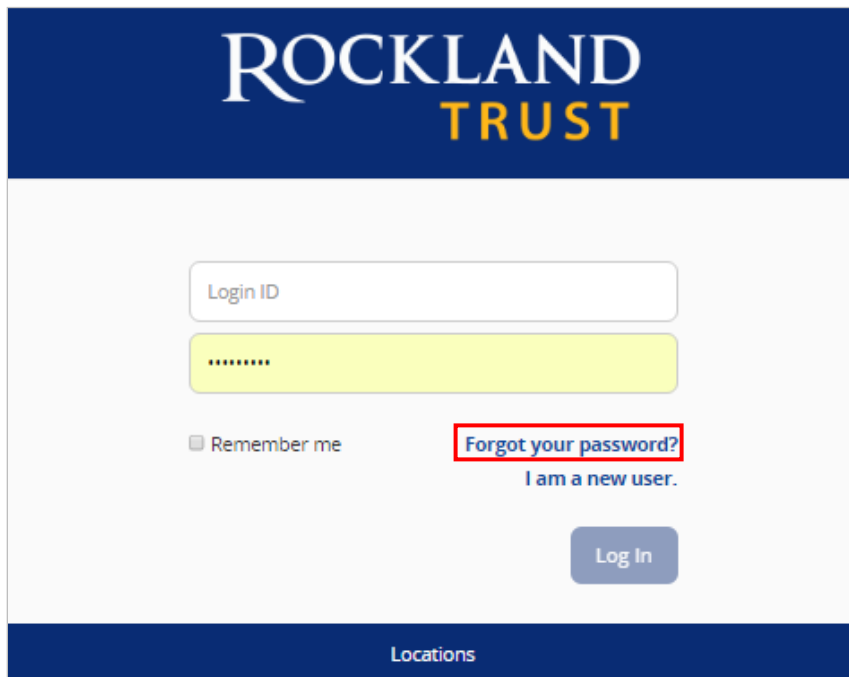
NOTE: Are you at a private computer that you will use regularly to access online banking? If so, you can register your browser for future access. If you are at a public computer, select 'Do Not Register Device' and this computer will not be registered. Note: To register your computer we will place a cookie in your browser. Your PC must be configured to accept 'cookies' from this site. The next time you log on, you will only need to enter your User ID and password.



The image shows a screenshot of the Rockland Trust website's device registration screen. At the top, the Rockland Trust logo is displayed in white and yellow on a dark blue background. Below the logo, the text "Device Registration" and "Access Code Accepted." is shown in green. There are two large blue buttons: "Do Not Register Device" and "Register Device".

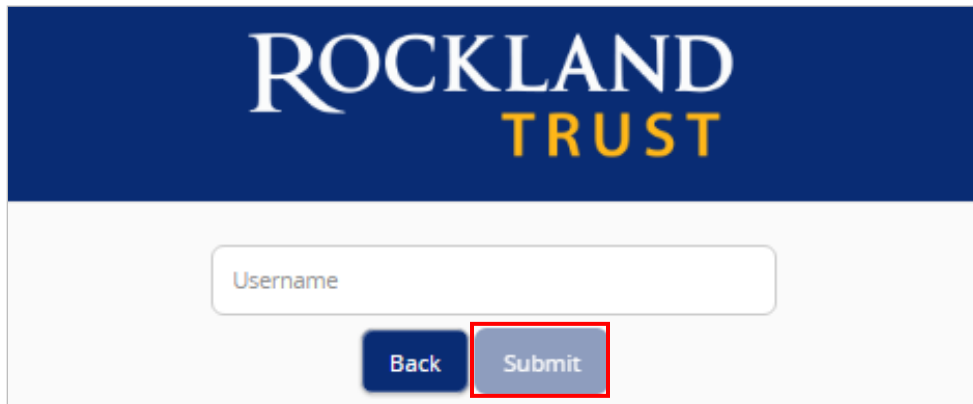
Forgot your password?

1. Click the 'Forgot your password?' link on the password screen.



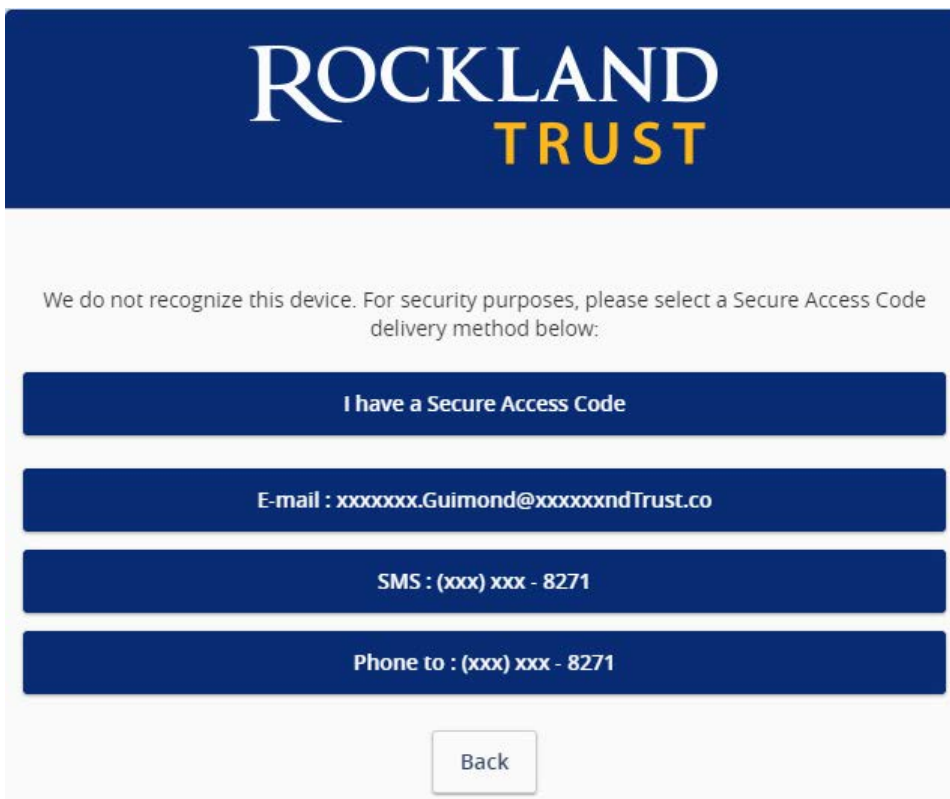
The image shows a screenshot of the Rockland Trust website's login screen. At the top, the Rockland Trust logo is displayed in white and yellow on a dark blue background. Below the logo, there is a login form with a "Login ID" input field and a password input field (highlighted in yellow). There is a checkbox labeled "Remember me" and a link labeled "Forgot your password?" (highlighted with a red box). Below the link is the text "I am a new user." and a "Log In" button. At the bottom of the page, there is a dark blue footer with the text "Locations".

2. Enter your Username in the box.
3. Click the 'Submit' button.



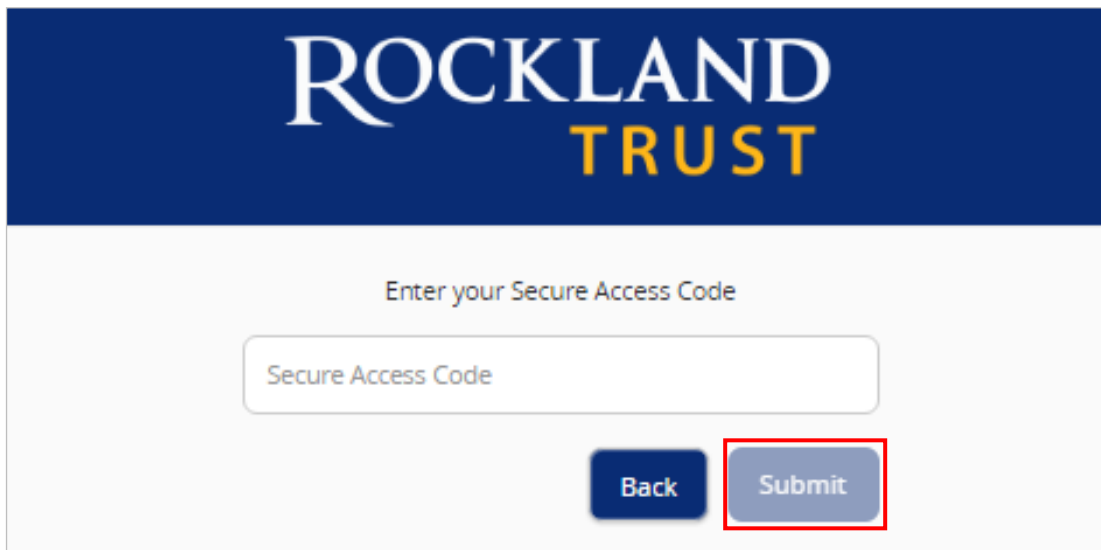
The image shows the Rockland Trust login interface. At the top, the Rockland Trust logo is displayed in white and yellow text on a dark blue background. Below the logo is a white input field labeled "Username". Underneath the input field are two buttons: a dark blue "Back" button and a light blue "Submit" button. The "Submit" button is highlighted with a red rectangular border.

4. Select the location where you would like to have a Secure Access Code delivered.



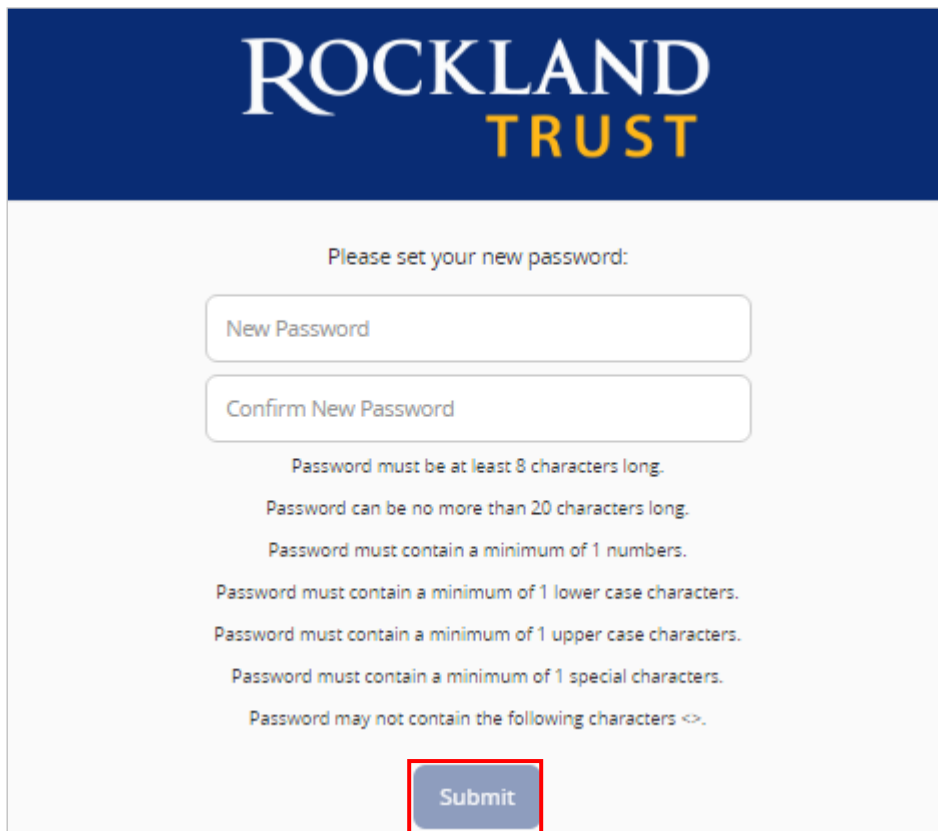
The image shows the Rockland Trust Secure Access Code delivery method selection screen. At the top, the Rockland Trust logo is displayed in white and yellow text on a dark blue background. Below the logo, the text reads: "We do not recognize this device. For security purposes, please select a Secure Access Code delivery method below:". There are four dark blue buttons stacked vertically, each with white text: "I have a Secure Access Code", "E-mail : xxxxxx.Guimond@xxxxxndTrust.co", "SMS : (xxx) xxx - 8271", and "Phone to : (xxx) xxx - 8271". At the bottom of the screen is a white "Back" button.

5. Enter the Secure Access Code in the box once it has been received.
Note: Secure Access Codes are only valid for 15 minutes.
6. Click the 'Submit' button.



The image shows a screenshot of the Rockland Trust login interface. At the top, the Rockland Trust logo is displayed in white and yellow text on a dark blue background. Below the logo, the text "Enter your Secure Access Code" is centered. A white input field with a light gray border contains the placeholder text "Secure Access Code". Below the input field, there are two buttons: a dark blue "Back" button and a light blue "Submit" button. The "Submit" button is highlighted with a red rectangular border.

7. Select a new password using the requirements listed.
8. Click the 'Submit' button.



The image shows a screenshot of the Rockland Trust password creation interface. At the top, the Rockland Trust logo is displayed in white and yellow text on a dark blue background. Below the logo, the text "Please set your new password:" is centered. There are two white input fields with light gray borders: the first is labeled "New Password" and the second is labeled "Confirm New Password". Below the input fields, a list of password requirements is displayed in a smaller font:

- Password must be at least 8 characters long.
- Password can be no more than 20 characters long.
- Password must contain a minimum of 1 numbers.
- Password must contain a minimum of 1 lower case characters.
- Password must contain a minimum of 1 upper case characters.
- Password must contain a minimum of 1 special characters.
- Password may not contain the following characters <>.

At the bottom of the form, there is a light blue "Submit" button, which is highlighted with a red rectangular border.

Note: You must be on a registered computer and browser to perform this action. If you are not on a registered computer and browser, please call 508.732.7072.